



Discover
something *new!*

Job Description

Title: Overnight Security Guard
Type: Permanent, Full time
Start date: ASAP
Hours: 48 hours (4 day on/4 day off shift pattern)
Salary: Competitive, dependent on experience
Location: This role is 100% based at our new HQ in Aylesford, Kent

Who is Must Have Ideas?

Whilst still only young, we're one of the UK's fastest growing ecommerce brands, helping over 2 million customers 'Discover Something New' every year. One in six homes in the UK now have one of our clever, problem-solving products and we're widely recognised as one of the leading ecommerce innovators of the past few years. Named by The Sunday Times as the 66th fastest growing company in the UK, we're a British success story and our incredible growth isn't stopping any time soon. We would love you to join us on this exciting journey!

The Team

You'll be working with a group of great people who think independently but collaborate as a strong team to deliver exceptional results. Career progression? Absolutely - there are plenty of opportunities to grow and develop, as our rapid growth continues.

We're fully office-based

We believe that we are at our best when we're together, and that's why our team fully works from our office from our swanky new base in Aylesford, Kent. Being together facilitates superior collaboration, encourages conversations, and sparks creativity. And there's some pretty sweet incentives to coming to the office, too, including free breakfast every day!

This Role

This is an excellent opportunity to join us on our fast-growth journey!

We're looking for an overnight security guard to join our team to ensure the security of our large industrial unit.

This is a newly created role to support the ongoing fast-growth of the organisation.

You'll be working a 4 day on / 4 day off shift pattern, working overnight shifts from 6pm to 6am. When not on patrol, you'll be based in the Gatehouse and must be comfortable working alone.

Your responsibilities will include:

- Conducting regular external patrols of the site perimeter and reporting using our in-house checkpoint system

- Monitoring extensive CCTV screens from the Gatehouse
- Ensuring that any goods vehicles (deliveries or collections) entering or leaving the site are logged accurately on the relevant system
- Responding to security alarms and distress calls, as well as informing police of serious security threats, and calling fire service in case of outbreak of fire
- Maintaining a close liaison with site contacts in relation to any incidents
- Supporting the reduction in accidents and H&S breaches and minimising the risks to employees and visitors
- Monitoring, operating and communicating using all forms of equipment (Phones, intercoms, radios, email)
- Carrying out, where possible, reasonable instructions issued by the site management team
- You'll wear a Must Have Ideas uniform and represent the company to visitors

You'll excel in this role if you have the following skills & experience:

- SIA Licence (SG) - required
- Previous experience in the security industry (1 year minimum)
- UK Driving licence and access to own vehicle required
- First aid certification preferred
- Be physically fit and able to patrol effectively by foot
- A customer-centric attitude
- A high standard of personal presentation
- High standards of punctuality and attendance to ensure team effectiveness
- IT literacy

What's it like to work here?

We know that our people are key to our success. That's why we strive to make MHI a great place to work – just ask our team. It's a friendly, welcoming and fun environment here. We've worked hard to create an amazing experience for our people because we know that workplace happiness goes way beyond just your salary. As well as being a Living Wage employer, we're proud to offer one of the best packages of team perks in the area, including:

- Private healthcare
- Free breakfast every morning
- Paid sick leave
- Flexible hours
- Minimum of 25 days holiday per year as standard (plus more the longer you stay)
- Buy or sell holiday
- Generous paid maternity & paternity leave
- Your birthday off work every year
- Free electric vehicle charging
- Free car washing every month
- Regular team & charity fundraising events
- Free products from our range
- Generous staff discount on our range of products
- Free personal use of company vans
- Company pension
- Salary sacrifice schemes (cycle to work, electric car leasing)
- Season ticket loans
- Casual dress code

- Free and unlimited fruit, sweets, cold & hot drinks

What happens next?

If we think you could be a good fit, we'll be in touch to arrange an initial call to get to know you. If all goes well, you'll be invited to come and see our new state-of-the-art facilities and for a more in-depth conversation. We may ask you to complete a small task to show us your skills and there may be a second interview stage, too.

This is an excellent opportunity to join us while the company is still young and to be part of our high-growth journey, with all the opportunities that brings.

Must Have Ideas Ltd is an equal opportunities employer and we're working hard to build a diverse and inclusive workforce.